



10ofThose Camp Bookstall Terms & Conditions (2018)

From us, as your bookstall organiser, you can expect:

- A knowledge that everything we sell holds to the truth of the Bible.
- Significant discounts on all titles (generally a minimum of 20% off on everything).
- Lots of extra offers on key titles.
- Online ordering and returns system.
- Extensive knowledge of resources available from our staff.
- Efficient and friendly service with enthusiastic and helpful advice if required.
- Books on full sale or return within the dates provided.
- Your order posted out to you free of charge within the UK when it's over £50.

Please review the terms and conditions in this document and if you choose to use this service, we ask that you abide by them. This allows us to be efficient and provide you and others with a better service. If any of the following raises any queries please contact our office on 0330 2233 423 for more information.

We ask from you, as a Summer Camp System user, that:

- Orders are ideally placed 30 days before the camp starts to allow time for processing your order (otherwise we may not be able to supply everything requested). If you've left things a bit late then we'd recommend you go for the Summer Camp Bookstall in a Box. That way we can dispatch it quickly and you'll get all of it at very special prices.
- You watch the Returns video (10ofthose.com/returning-camps) and follow the instructions as outlined. Returns are to be processed via our online returns system before being sent back. Returns that arrive back late, or without authorisation via our online system, will be subject to a £25 administration fee.
- Items to be returned are to reach us in mint condition no later than 5 working days after the camp end date unless agreed otherwise. If we have not received notice about your Returns after the 5 working days we may assume there are none and an invoice issued for the full amount and any further Returns no longer accepted or subjected to a £25 administration fee. Damages will not be credited to your account but can be returned to you at your cost if you request it. *In order for us to do this, please give us a returns delivery address within 14 days of us processing your returns.* Otherwise the books will be added to our second-hand section or given away. **Please ensure any price stickers are removed** or these will be classed as damages.
- You are responsible for returning the books to us (we can arrange a pick up at £15.00 per box). Whatever method you choose for returning them (including the use of our pick-up service), you are responsible for the books until they are checked in by us, so please pack them carefully.
- All payment must be settled within 14 days of the invoice being issued. It is the bookstall organiser's responsibility that payment is received, even if you order on behalf of an organisation, unless prior written authorisation is received from the organising body.

We thank you for keeping to these points as it really helps us to keep costs down and so be able to offer this full sale or return service to other Summer Camps.